

Hi Louise,

As we briefly discussed earlier, if Members want to download their P60 or payslips via their I pads they will need to follow the following steps to be able to do so:-

1. Go to Settings
2. Scroll to Safari and tap to open
3. Scroll to Block Pop Ups and switch this to the off position; it turns from green to grey.

In most circumstances this will be the only steps they need to carry out, they can go back to Itrent and then download their P60 and do what they want to do with it.

If this doesn't work or their P60 appears and then disappears, they will also need to do the following:-

1. Go to Settings
2. Scroll to Safari and tap to open
3. Scroll to Clear History and Website Data

If they still cannot download their P60, then they will need to use a different lap top/tablet/PC/browser and then last port of call will be to request their P60 from payroll. The People Team can't provide these, we don't have access to that particular part of the system.

Kind regards,

Angela